

# **Business Continuity & Resilience**

### Plan. Manage. Recover. Resume.

No one can predict when the next disaster or business disruption will strike; the only certainty is that something unplanned and disruptive will happen. Understanding how to minimize the impact of a disruption, knowing where your vulnerabilities lie, and developing your foundational Business Continuity Management (BCM) program will help your organization recover more quickly and minimize customer harm. We performing Business Continuity assessments, develop plans and provide implementation services across the BCM lifecycle.

## \$300K+ / hour

Average cost of continuity break for 91% of organizations\*

#### Helping Organizations Across the BCM Lifecycle



#### **Crisis Management**

Crisis management processes focus on stabilizing the situation and supporting the business, using effective planning, leadership, and communication protocols.

- Develop a Crisis Management Plan and approach that is specific to your organization and culture
- Facilitate corporate knowledge, decision making and awareness
- Implement brand monitoring and protect your organization's digital footprint



#### **IT Disaster Recovery and Resilient Architecture**

Successful Disaster Recovery plans must be supported by robust Disaster Recovery architecture, systems, and solutions.

- Design your enterprise architecture with redundancy, replication, backup, failover, recovery, and similar functionality
- Implement strategic solutions and technologies



#### **Business Resumption**

Business resumption processes focus on the evaluation of people, processes, technology and other resources that are vital to your organization's operations.

- Develop a Business Resumption plan as part of your overall Business Continuity program
- Organize, assess and mitigate the risks associated with planning for and responding to business disruptions and crisis events

\*2021, TechChannel

# **Business Continuity & Resilience**

#### **Our Approach**

An effective Business Continuity and Resilience program provides protection or alternative modes of operation for business processes impacted by a disruption. We integrate leading practices into operations and resilience strategies using our proven methodology across the BCM lifecycle.













Business Assessment



**Strategy Design** 



**Implementation** 



Quality Assurance



#### **Business Continuity Program Assessment**

Perform assessment reviews of Crisis Management, Incident Response, Business Resumption, IT Disaster Recovery and BCM Program Maturity



#### **Continuity Risk Assessment**

Identify business continuity-related risks to the organization and determine likelihood, significance, and velocity of business impact from a continuity perspective



#### **Business Impact Analysis**

Assess various impacts of a business interruption on key business processes and determine business processes criticality, recovery objectives and reliance on technology and third parties to run the business



#### **Strategy Development & Implementation**

Develop recovery strategies designed to minimize impact from an outage event and create/ document crisis management, business resumption, and IT DR plans



#### **Business Continuity Managed Services**

For some organizations, it may not make sense to hire dedicated BCM personnel, therefore we serve in that capacity to update your plans, facilitate tests, and ensure your plans are always actionable



#### **Business Continuity Testing & Training**

Develop and execute BCM training for key personnel responsible for recovery activities and design/facilitate business continuity, crisis management and disaster recovery exercises



#### **Continuity Program Management**

Provide Project Management personnel to help guide your internal team to accomplish your business continuity objectives and stand up a BCM Project Management Office (PMO) and governance structure



#### Learn more:

Protiviti's Guide to Business Continuity and Resilience Our team of Business Continuity Professionals hold certifications from DRI and BCI.



Schedule your BCM assessment today | Contact us at TechnologyConsulting@Protiviti.com



Protiviti.com/TechnologyConsulting



TechnologyConsulting@Protiviti.com



TCblog.Protiviti.com



